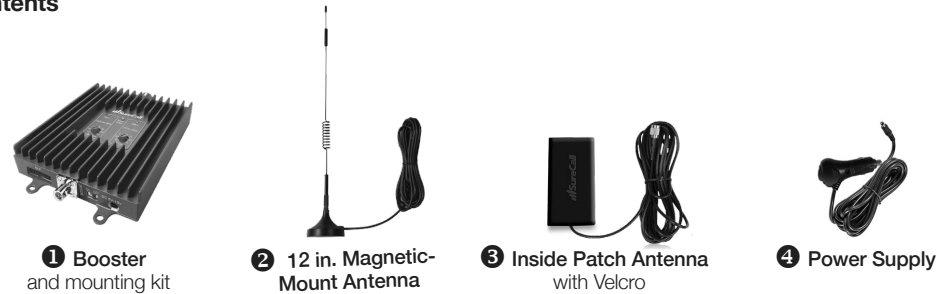


Contents



Step 1. Place the Outside Magnetic Antenna

Place the magnetic-mount antenna on the top of your vehicle preferably toward the back, maximizing the distance from planned location of the inside patch antenna. Ensure that the antenna has at least a 12-inch radius clear of obstructions and other radiating elements, such as a radio antenna.

Next, run the cable from the outside antenna to the inside of the vehicle near the planned location of the booster (under the seat of the vehicle, or in the front or middle console). Run the outside antenna cord across the car's roof and under the front door insulation lining to hide and protect the antenna cable.

Note: The outside antenna must not be collocated or operating with any other antenna or booster.

Step 2. Install the Inside Patch Antenna

Find a location for the inside patch antenna that is within 2-3 feet of the typical cell phone location. Choose a location that is at least 4 inches (10cm) away from metal and affix the antenna to the chosen surface. Then run the connected cable to the planned location of the booster.

Step 3. Install the Booster and Connect Power

Place the booster under the seat of the vehicle or any convenient location within the vehicle. Choose a location that is away from excessive heat, direct sunlight or moisture and with proper ventilation.

Connect the cable from the outside antenna to the connection marked OUTSIDE and connect the cable from inside patch antenna to the connection marked INSIDE. Hand tighten the connections and wrap up any loose cable.

Connect the DC power cord connector to the signal booster and the adapter end to the cigarette lighter adapter. Turn the power switch on. The Power LED lights up to show that the signal booster is ready for use. The Alert LEDs flash 5 times on each frequency band to show the band is operational.

Note: The Patch antenna must be at least 20cm away from the phone or cradle that phone is sitting in. Laboratory tests show that patch antennas can work from as close as 2 ft. from the outside antenna if the patch antenna is facing away from the outside antenna. If an alert light blinks red, showing oscillation, turn the dial of the oscillating band down in small increments until it stops flashing red.

Step 4. Enjoy Boosted Cell Signal

Place a call in a location you have previously experienced poor signal and confirm that your phone is receiving a boosted signal from the Flex2Go.

LED Indicators

The SureCall gain dials should always be at maximum level unless the control light in a specific frequency band is flashing red or flashing red-yellow. In either case, only reduce booster gain dials if other recommended actions do not resolve the issue.

LED Color	LED Condition	Resolution
Yellow	Solid	Indicates that the frequency band is inactive. After a period of time, if there's no activity the band will go into sleep mode. Light is off while band is active. This is part of normal operation.
Yellow	Flashing	Indicates that the Automatic Gain Control (AGC) is self-adjusting. This is part of normal operation.
Red	Flashing	Indicates that the booster is receiving too much signal which could cause the affected band to automatically turn off. When this happens: 1. Increase the separation between antennas. 2. As a last resort, turn down the dB gain on the dial until the light goes OFF or flashes yellow.
Red	Solid	Band is off. If a red light has been flashing for an extended time, the band will automatically shut off and display a solid red light. This can also happen when the booster dials have been turned all the way down.
Yellow/Red	Alternately Flashing	Self-oscillation has been detected and to prevent it, one or more of the frequency bands have shut down. If this happens: Try increasing the separation between the inside and outside antennas. If the condition continues, lower the dB gain in small increments until the light turns off or flashes yellow.

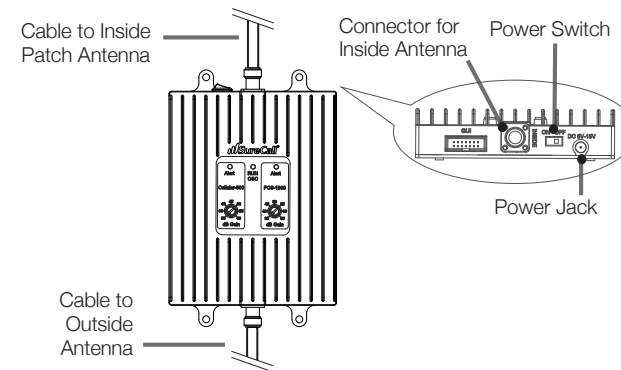
If you have any questions during setup, please reach out to our US-based experienced support technicians:

Call: 1-888-365-6283

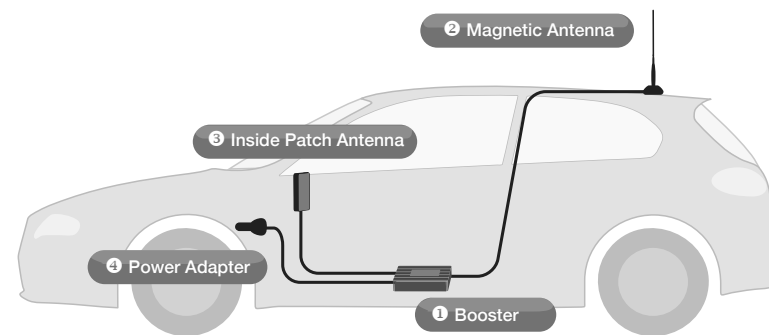
Email: support@surecall.com

Or, chat: www.surecall.com, 7:00 am – 5:00 pm PST, Monday – Friday

Booster Components Diagram



Install Illustration



See the user manual, available online at www.SureCall.com, for:

- Detailed setup instructions
- Troubleshooting tips

Troubleshooting

Problem	Resolution
Signal booster has no power	Verify that the LED on the power adapter is ON. Connect the power supply to an alternate power source. Verify that the power source is operational and the fuse is intact. Check the green POWER LED on the signal booster. If it is OFF, return the power supply to SureCall. Contact tech support at to receive an RMA at: 1-888-365-6283 or support@surecall.com, or go to www.surecall.com , 7:00 am – 5:00 pm PST, Monday – Friday to chat with a representative.
After installing your signal booster system, you have no signal or reception.	Be sure your signal booster's dB gain is turned up to full power on each dial. Verify that cable connections are tightly fitted to the booster. Try further separating the antennas. Remember: Bars are not always a reliable measure of signal. The best way to confirm signal coverage is the ability to place and hold a call.

Specifications	Flex2Go	Flex2Go Canada
Uplink Frequency Range (MHz):	824-849 / 1850-1915	
Downlink Frequency Range (MHz):	869-894 / 1930-1995	
Input Impedance:	50Ω	
Maximum Gain:	50 dB	
Noise Figure:	5 dB	
VWSR:	≤2.0	
Supported Standards:	CDMA, WCDMA, GSM, EDGE, HSPA+, EVDO and all cellular standards	
DC Power:	5-15V	
Maximum Output Power:	1 Watt EIRP	3 Watt EIRP
Cable:	RG-174	
RF Connectors:	FME Male (both ends)	
Power Consumption:	<25W	
Operation Temperature:	-4° to +158° F	
Dimensions:	8 x 5 x 1.25 inches	
Weight:	1 lb 8 oz (830 g)	
FCC ID / IC:	RSNFLEX2GO	7784A-FLEX2GO

Three-Year Product Warranty

SureCall warrants its products for three years from the date of purchase against defects in workmanship and/or materials. Specifications are subject to change. The three-year warranty only applies to products meeting the latest FCC Certification Guidelines stated on 2/20/2013 and going into effect April 30, 2014. A two-year warranty applies to any products manufactured before May 1, 2014.

Products returned by customers must be in their original, un-modified condition, shipped in the original or protective packaging with proof-of-purchase documentation enclosed, and a Return Merchandise Authorization (RMA) number printed clearly on the outside of the shipping container.

Buyers may obtain an RMA number for warranty returns by calling the SureCall Return Department toll-free at 1-888-365-6283. Any returns received by SureCall without an RMA number clearly printed on the outside of the shipping container will be returned to sender. In order to receive full credit for signal boosters, all accessories originally included in the signal booster box must be returned with the signal booster. (The Buyer does not need to include accessories sold in addition to the signal booster, such as antennas or cables.)

This warranty does not apply to any product determined by SureCall to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages the product's physical or electronic properties.

SureCall warrants to the Buyer that each of its products, when shipped, will be free from defects in material and workmanship, and will perform in full accordance with applicable specifications. The limit of liability under this warranty is, at SureCall's option, to repair or replace any product or part thereof which was purchased up to THREE YEARS after May 1, 2014 or TWO YEARS for products purchased before May 1, 2014, as determined by examination by SureCall, prove defective in material and/or workmanship. Warranty returns must first be authorized in writing by SureCall. Disassembly of any SureCall product by anyone other than an authorized representative of SureCall voids this warranty in its entirety. SureCall reserves the right to make changes in any of its products without incurring any obligation to make the same changes on previously delivered products.

As a condition to the warranties provided herein, the Buyer will prepay the shipping charges for all products returned to SureCall for repair, and SureCall will pay the return shipping with the exception of products returned from outside the United States, in which case the Buyer will pay the shipping charges.

The Buyer will pay the cost of inspecting and testing any goods returned under the warranty or otherwise, which are found to meet the applicable specifications or which are not defective or not covered by this warranty.

Products sold by SureCall shall not be considered defective or non-conforming to the Buyer's order if they satisfactorily fulfill the performance requirements that were published in the product specification literature, or in accordance with samples provided by SureCall. This warranty shall not apply to any products or parts thereof which have been subject to accident, negligence, alteration, abuse, or misuse. SureCall makes no warranty whatsoever in respect to accessories or parts not supplied by it.

Limitations of Warranty, Damages and Liability

EXCEPT AS EXPRESSLY SET FORTH HEREIN, THERE ARE NO WARRANTIES, CONDITIONS, GUARANTEES, OR REPRESENTATIONS AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR OTHER WARRANTIES, CONDITIONS, GUARANTEES, OR REPRESENTATIONS, WHETHER EXPRESSED OR IMPLIED, IN LAW OR IN FACT, ORAL OR IN WRITING.

SURECALL AGGREGATE LIABILITY IN DAMAGES OR OTHERWISE SHALL NOT EXCEED THE PAYMENT, IF ANY, RECEIVED BY CELLPHONE-MATE, INC. FOR THE UNIT OF PRODUCT OR SERVICE FURNISHED OR TO BE FURNISHED, AS THE CASE MAY BE, WHICH IS THE SUBJECT OF CLAIM OR DISPUTE. IN NO EVENT SHALL SURECALL BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, OR SPECIAL DAMAGES, HOWSOEVER CAUSED.

All matters regarding this warranty shall be interpreted in accordance with the laws of the State of California, and any controversy that cannot be settled directly shall be settled by arbitration in California in accordance with the rules then prevailing of the American Arbitration Association, and judgment upon the award rendered may be entered in any court having jurisdiction thereof. If one or more provisions provided herein are held to be invalid or unenforceable under applicable law, then such provision shall be ineffective and excluded to the extent of such invalidity or unenforceability without affecting in any way the remaining provisions hereof.

SureCall has made a good faith effort to ensure the accuracy of the information in this document and disclaims the implied warranties of merchantability and fitness for a particular purpose and makes no express warranties, except as may be stated in its written agreement with and for its customers. SureCall shall not be held liable to anyone for any indirect, special or consequential damages due to omissions or errors. The information and specifications in this document are subject to change without notice.

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Phone: 888.365.6283 | info@surecall.com | www.surecall.com

FCC, IC and Safety Information

This is a CONSUMER device.

BEFORE USE, you MUST REGISTER THIS DEVICE with your wireless provider and have your provider's consent. Most wireless providers consent to the use of signal boosters. Some providers may not consent to the use of this device on their network. If you are unsure, contact your provider.

You MUST operate this device with approved antennas and cables as specified by the manufacturer. Antennas MUST be installed at least 20 cm (8 inches) from any person. You MUST cease operating this device immediately if requested by the FCC or a licensed wireless service provider.

This device may be operated ONLY in a fixed location for in-building use.

WARNING: E911 location information may not be provided or may be inaccurate for calls served by using this device.

Important: Before installing your booster you need to register it with your carrier. You can do so online at the following urls:

- Verizon:** <http://www.verizonwireless.com/wcms/consumer/register-signal-booster.html>
- AT&T:** <https://secure45.securewebsession.com/atts/signalbooster.com/>
- T-Mobile:** <https://www.signalboosterregistration.com/>
- Sprint:** https://www.sprint.com/legal/fcc_boosters.html
- U.S. Cellular:** <http://www.uscellular.com/uscellular/support/fcc-booster-registration.jsp>

FCC 27.50(d)(4) Statement: Fixed, mobile and portable (hand-held) stations operating in the 1720-1755 MHz band are limited 1 Watt EIRP. Fixed stations operating in this band are limited to a maximum antenna height of 10 meters above ground. Mobile and portable stations operating in this band must employ a means for limiting power to the minimum necessary for successful communications.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Industry Canada: This Class A digital apparatus meets all requirements of the Canadian Interference Causing Equipment Regulations. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The Manufacturer's rated output power of this equipment is for single carrier operation. For situations when multiple carrier signals are present, the rating would have to be reduced by 3.5 dB, especially where the output signal is re-radiated and can cause interference to adjacent band users. This power reduction is to be by means of input power or gain reduction and not by an attenuator at the output of the device.

